

## The Working and Studying Youth

Treasury

Date: 17.09.2026

To

**Alon Lavi**

Founder and Systems Architect, Agile-ERP

### Subject: Letter of Appreciation and Recommendation – Development and Implementation of Opero Procurement

We would like to express our appreciation for the work carried out for The Working and Studying Youth in the specification, development and implementation of the Opero Procurement system, and for the professional support we receive on an ongoing basis.

The system is now fully operational and serves approximately 250 users across the organization. It centralizes the organizational procurement process end to end – from submitting purchase requests and creating purchase orders, through the approval and control stages, up to the integration with the Priority system. It was adapted to our work processes, our organizational structure and the specific needs of our organization.

Alon led the project throughout: specification, solution design, development, integration, implementation and go-live. Rolling out a system across a large organization and among a large number of users is not a simple task, and it was completed successfully. Since go-live, Alon has continued to support our ongoing operations, assist users, address requests and technical issues quickly and responsibly, and develop improvements based on needs arising from day-to-day use.

What stood out to us throughout our work together was the high availability and short response time, together with a strong commitment to the success of the process and to fully addressing the needs that came up. Alon brings a real understanding of complex organizational processes, listens to the operational need and translates it into a practical, workable solution. Whenever difficulties, issues or new requirements arose, we received a prompt, focused and professional response.

For us, the organizational outcome is what matters: procurement processes have been standardized, centralized and digitized; control and transparency have been strengthened; and the day-to-day work of our users has become clearer and simpler.

We recommend Alon Lavi and Agile-ERP to any organization seeking operational software solutions, integrations with the Priority system, and professional, responsive and accountable support over time.

Sincerely,

**Moran Laish**

Treasury

The Working and Studying Youth

Signature: \_\_\_\_\_